

## EQA Statement on Impartiality

To Whom It May Concern:

EQA (Ireland) Limited are committed to the concept of providing an impartial certification service to all our clients.

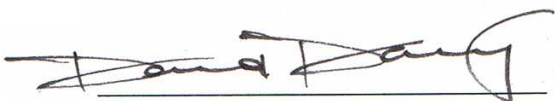
By impartial we mean a certification service which meets the following set of requirements

- Objective
- Independent
- Free from conflict of interest
- Free from Bias or Prejudice
- Open-Minded and Fair
- Even-Handed
- Balanced

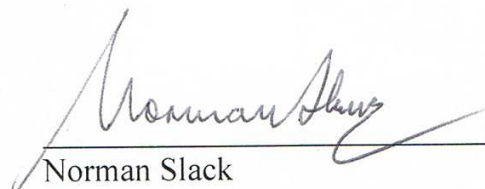
EQA (Ireland) have systems and procedures in place to examine, self interest threats, self review threats, risks associated with familiarity and risks associated with intimidation.

EQA (Ireland) have a corrective and preventive action procedure in place (a copy is available on request). In accordance with this procedure, EQA (Ireland) will fully examine any complaints received in relation to impartiality.

EQA (Ireland) welcome any input which may help us in achieving our goal of providing an impartial service.



David Daly  
Director



Norman Slack  
Chairperson of the Governing Board